Disability Services Panel: Supporting Students in Higher Education

Panelists:

Hannah Huynh, Assistant Director Ross Center for Disability Services, UMass Boston Susan Martin, Program Director for the Accessibility Resources & Services, Northern Essex CC Theresa Yurewicz, MAIPSE Coordinator, Northern Essex Community College

Goal: To share the process of registering with the office, common accommodations, how the office supports faculty and educates new students/families.

Let's start with brief introductions.

Accommodations & Student Support

- 1. What does the process look like for a student to register with your office and receive accommodations?
- 2. What are the differences between receiving support in high school and college? What are the differences in disability documentation required?
- 3. How do you work with students to determine which accommodations are appropriate for their individual needs?
- 4. How do you handle requests for accommodations that may be uncommon or complex? Can you provide an example?
 - a. For example, a student who has a personal care attendant OR is taking a class for credit but has an educational coach as part of MAIPSE

Collaboration & Education

- 5. How do you partner with faculty to ensure accommodations are implemented effectively?
- 6. What are some of the most common questions or concerns you hear from faculty, and how do you address them?
- 7. How do you collaborate with the MAIPSE partnership on your campus?
- 8. How do you collaborate with other campus offices—like academic advising, counseling, or housing—to support students holistically?
- 9. What would you like families and educators in K-12 to know about preparing students for the transition to college-level disability services?